

From June 9 to 12, 2009, MCIC has organized training on human resources management in the Millennium Palace Hotel in Ohrid. Fourteen representatives from Dolneni, Mogila, Konče, Lozovo, Čaška, Želino, Veles and Prilep municipalities participated at the training.



“The training was useful because I learned many new things that I can apply in my future professional development. I was most impressed with the section on application of operational plans, because I believe that these tools are indispensable for evaluation of the qualities of the employees. I can pass the knowledge I gained here through consultations with my colleagues, discussions or I may even convene a working meeting,” said Blagoj Jovanov from Konče municipality.

“I will apply the experience gained in this training in managing my own department. I understood the difference in the work of a department with and without an operational plan. I was most impressed with the session on team work i.e. the obstacles in the team work and finding ways

to resolve them,” said Slavica Pereska from the Municipality of Veles.

During the training the participants were introduced to the following concepts: model, processes and instruments of human resources management in municipalities; systematization: organization chart and job description; analysis of the capacity and profile of employees; assessment of the necessary number of employees for reaching the targets of the sector/ department; team conflicts/ conflict resolution; stress and stress management; code of conduct of local administration, etc.

The training was delivered by Mario Veljkovic and Dijana Belevska.